



## 2019-2023 Strategic Plan

## **Our Vision**

Healthy Communities, Healthy People.

## **Our Mission**

Together with our communities, we help people become as healthy as they can be.

# Our Values Show We CARE



### Collaboration

We work together as a team with our communities, colleagues and clients to build effective partnerships.



### **Advocacy**

We are a voice to influence public policy and take action to improve health.



### Respect

We treat others with dignity, respect and integrity.



### **Excellence**

We strive for excellence through effective public health practice and promote a culture of innovation and learning.

## **Our Strategic Priorities**



## COMMUNITY ENGAGEMENT

We will be a collaborative partner within our communities to protect and optimize the health of our citizens.

#### TO ACHIEVE THIS WE WILL

- Facilitate community involvement
- Nurture meaningful relationships that lead to successful partnerships and outcomes
- Increase awareness of the role of public health and our programs and services
- Be a resource and partner to our local healthcare providers
- Serve as a voice of advocacy to champion the best possible health for all



## STAFF ENGAGEMENT AND CULTURE

We will build a culture of client focus, engagement and open communications.

#### TO ACHIEVE THIS WE WILL

- Ensure that our clients are our number one focus
- Invest in the training and development of our staff to cultivate a skilled, diverse and responsive workforce
- Foster an engaged work environment of collaboration, respect and accountability
- Develop our internal and external communications strategy



# POPULATION HEALTH ASSESSMENT AND SURVEILLANCE

We will develop the organizational capacity needed for population health assessment, surveillance and evaluation.

#### TO ACHIEVE THIS WE WILL

- Ensure that population health issues are efficiently and effectively identified, reported and addressed
- Continually review and evaluate our programs and services
- Make evidence-informed decisions to ensure effective public health practice



## **Our Strategic Priorities**





We will implement the new program and organizational standards using a coordinated and accountable approach.

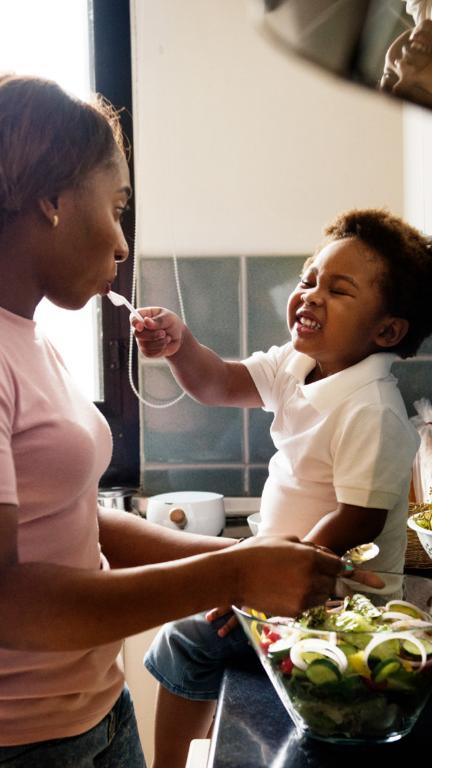
TO ACHIEVE THIS WE WILL

- Establish a quality assurance program
- Focus on continuous quality improvement for our programs and services
- Establish processes to improve efficiencies
- Optimize the allocation of resources

We will develop a comprehensive health promotion approach to address local health issues.

#### TO ACHIEVE THIS WE WILL

- Identify local priorities
- Focus our health promotion efforts to ensure the greatest impact in our communities





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