

February 23, 2021

COVID-19 PUBLIC HEALTH REQUIREMENTS FOR PERSONAL CARE SERVICES (Stage 3 – Green Prevent Zone)

Under the Green Prevent Zone personal care services including hair salons, barbershops, manicure and pedicure salons, aesthetician services, piercing services, tanning salons, spas and tattoo studios must comply with:

- [O. Reg. 364/20: Rules for Areas in Stage 3](#) under the [Reopening Ontario Act, 2020](#),
- [O. Reg. 113/18 Personal Service Settings](#), under the [Health Protection and Promotion Act, 1990](#),
- any [Orders made under Section 22](#) of the Health Protection and Promotion Act, 1990,
- and any other applicable legislation.

Requirements:

1. Personal protective equipment ([PPE](#)) (i.e., [goggles or face shields and masks](#)) is required if staff are within 2m of another person who is not properly wearing a suitable mask/face covering (e.g. a medical/procedural mask or a 2 or 3 ply cloth mask that fits tightly around the nose and chin) and are not separated by an impermeable barrier (e.g., plexiglass). Refer to [Using masks in the workplace](#) and train all staff [how to properly don \(put on\)](#) and [how to properly doff \(take off\)](#) their masks and eye protection.
2. Clients must wear masks/face coverings at all times, except while receiving services that tend to an area of their face that would be covered by a mask or face covering.
3. Limit the number of people in the premises at any one time to ensure physical distancing of 2m.
4. In addition to your existing record-keeping requirements, record the name and contact information of every patron. Keep these records for 30 days and only disclose to the Public Health Inspector if requested. A sample client record can be found [here](#).
5. A [COVID-19 workplace safety plan](#) (i.e., a description of implemented control measures) must be prepared in accordance with O.Reg.364/20, posted in a conspicuous place and made available to staff and clients upon request. A customizable safety plan template can be found [here](#) and a sample completed safety plan can be found [here](#).
6. Post [Employee/Visitor Screening](#) signs at all public and staff entrances directing those who are sick to not enter.
7. Oxygen bars, steam rooms and saunas must remain closed.

Additional requirements for personal care services in the Orange Restrict Zone:

- No personal care services that require the removal of a mask or face covering may be provided.
- The person responsible for the establishment must ensure that sensory deprivation pods are closed, unless they are used for a therapeutic purpose prescribed by, or administered by, a regulated health professional.

Stay Informed!

Check our Health Unit website regularly for [COVID-19 Resources for Businesses, Organizations and Facilities](#) and for additional updates on the current “zone” status of public health measures that apply in our region.

Compliance and Enforcement:

Non-compliance with these requirements may result in warnings, charges and fines under the Reopening Ontario (A Flexible Response to COVID-19) Act, 2020. Penalties may be up to \$100,000 per person (per day), one year in jail, up to \$500,000 for the officer or director of a corporation, or up to \$10,000,000 for a corporation.

If you have any questions, please contact your Public Health Inspector at 1-800-267-2803 or 613-966-5500 ext. 677.