

2021-01-16

**NOTIFICATION: POSITIVE CASE OF COVID-19 AT TIM HORTONS IN WELLINGTON**

Dear Customer/Team Member:

**The purpose of this letter is to inform you that a person at Tim Hortons in Wellington has tested positive for COVID-19.** There is a low risk that you may have been exposed to COVID-19 if you visited the restaurant on January 8, 10, 12, or 13. We recognize that receiving this information may be stressful and we want to make you aware of steps that will take place going forward.

**Please note, if you are receiving this letter, you have not been identified as having high-risk exposure to the case at this time.** HPEPH is working with **Tim Hortons in Wellington** to identify individuals may have been in contact with the case. It is important to note that **not all customers/team members will be affected by the positive case.**

**What will HPEPH do to respond to this positive case?**

- Public Health staff has contacted the individual who tested positive for COVID-19 and is in contact with the workplace. \*
- HPEPH will identify and contact all individuals who are identified as having high risk exposure to the person who tested positive.
- HPEPH will provide additional direction to contacts and the workplace to prevent the spread of COVID-19.

**What should you do?**

- Limit contact with others, especially in health care settings, with seniors, and/or other vulnerable populations.
- Continue to follow Public Health recommendations.
- It is **not** necessary to be tested at this time if you do **not** have symptoms of COVID-19. **Testing now may lead to unnecessary or repeat testing.**
- If you are contacted by HPEPH, follow the guidance provided.
- If you do **not** receive a call from your workplace or HPEPH, you can continue going about your normal daily activities.

**If you develop any symptoms of COVID-19 in the 14 days after your last possible exposure, please:**

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**North Hastings**

1P Manor Ln., L1-024, Bancroft, ON K0L 1C0  
**T:** 1-800-267-2803 | **F:** 613-332-5418

**Prince Edward County**

Suite 1, 35 Bridge St., Picton, ON K0K 2T0  
**T:** 613-966-5500 | **F:** 613-476-2919

**Quinte West**

499 Dundas St. W., Trenton, ON K8V 6C4  
**T:** 613-966-5500 | **F:** 613-965-6535

- Self-isolate at home and away from others. Get tested as soon as possible. When you seek testing, please reference number 2238-2021-29087.
- Information about Hastings and Prince Edward Counties COVID-19 Assessment Centers can be found [on our website](#).
- Stay self-isolated until test result comes back
- Review the Public Health Ontario [self-isolation factsheet](#).
- If you have questions that are not answered at [hpePublicHealth.ca](#), call Hastings Prince Edward Public Health 613-966-5500 or 1-800-267-2803, your health care provider, or Telehealth Ontario at 1-866-797-0000.
- **DO NOT GO TO THE HOSPITAL OR YOUR DOCTOR'S OFFICE WITHOUT CALLING FIRST** to tell them that you have been near someone with COVID-19

**For more information** go to [hpePublicHealth.ca](#), where you will find fact sheets, and information on COVID-19 symptoms and screening, [self-monitoring](#), [self-isolation](#), and testing. On the website you can also find the [COVID-19 dashboard](#) which provides up to date information on COVID-19 in Hastings and Prince Edward counties.

**\*Note:** Personal health information may be provided to the workplace only for the purpose of contact tracing. Workplaces must protect the personal information of their employees. The name of the individual who tests positive for COVID-19 and their contacts will not be disclosed publicly.

Sincerely,

**Hastings Prince Edward Public Health**