



Public Water Sample Bottle Drop-off Locations

Please take water samples the same day they are submitted.

Water samples **are not accepted on Friday.**

Keep the sample cool, not frozen. It is your responsibility to complete the forms as per instructions.

*** Closed from 12:00 – 1:00 pm**

REVISION - WATER SAMPLE PICK-UP/DROP-OFF SCHEDULE

Belleville	179 North Park St.	613-966-5500	Monday to Thursday	8:30 am - 4:30 pm
Trenton	499 Dundas St.W.	613-966-5500	Monday to Thursday	8:30 am – 12 noon
Picton	35 Bridge St., Suite 1	613-966-5500	Wednesday and Thursday	8:30 am – 2:00 pm*
Tweed	255 Metcalf St. (Municipal Office)	613-966-5500	Tuesday and Thursday	8:30 am – 12 noon
Bancroft	1P Manor Ln, L1 - 024	1-800-267-1461	Tuesday and Thursday	8:30 am - 12 noon

HOLIDAY WEEKEND: Please consult local office for drop-off days and times.

GET YOUR SAMPLE RESULTS THROUGH ONE OF THE FOLLOWING OPTIONS:

- MAIL: check the appropriate box on the enclosed white form
- PHONE: refer to the enclosed blue card
- PICK UP: at the Regional Public Health Lab – 181 Barrie St., Kingston, ON - 613-548-6630 or 1-855-546-4745 (results can only be picked up by the person whose name is on the form).
- PICK UP FOR BANCROFT AREA: at the Regional Public Health Lab
99 Hospital Dr., Peterborough, ON - 705-743-6811.

NOTE: Public Health Labs have decided to suspend private citizen drinking water test report pick up at the laboratory sites until further notice. Clients can continue to request a copy of their drinking water test report by sending a message to customerservicecentre@oahpp.ca and include the collection date, sample barcode number and the address of the water source.

We are committed to providing accessible publications, programs and services to all.
For assistance, please call 613-966-5500; TTY: 711 or email accessibility@hpeph.ca.
For more information, please visit hpePublicHealth.ca.

How do I interpret my laboratory results?

Total Coliform – bacteria always present in animal waste and sewage, but are also found in soil and on vegetation. The presence of these bacteria may indicate surface water is entering your well.

Escherichia coli (E. coli) – bacteria found only in the digestive systems of people and animals. Their presence in your well water is usually the result of animal or human waste contamination from a nearby source.

Do not apply these interpretations to untreated surface water (e.g. lake water).

Total Coliform	E. coli	What it means
0	0	SAFE for drinking
1 – 5	0	Three samples with these results, collected 1 to 3 weeks apart, indicate water is SAFE for drinking
>6 =	0	UNSAFE for drinking unless boiled (min. 1 minute) or treated
--	1 to >80	UNSAFE for drinking unless boiled (min. 1 minute) or treated
Estimated (Est)	--	UNSAFE for drinking unless boiled (min. 1 minute) or treated
Overgrown (O/G)	--	UNSAFE for drinking unless boiled (min. 1 minute) or treated