

Main Office – Belleville

179 North Park Street, Belleville, ON K8P 4P1
T: 613-966-5500 | 1-800-267-2803 | **F:** 613-966-9418
TTY: 711 or 1-800-267-6511
hpePublicHealth.ca

May 15, 2021

NOTIFICATION: POSITIVE CASE OF COVID-19 AT DUNDAS ST MCDONALDS (TRENTON)

Dear Customer/Employee:

The purpose of this letter is to inform you that a person at McDonalds on Dundas Street (Trenton) has tested positive for COVID-19. If you visited the restaurant on the afternoon/evening of May 12 (including drive through customers) there is a low risk that you may have been exposed to COVID-19.

We recognize that receiving this information may be stressful and we want to make you aware of steps that will take place going forward. HPEPH is working with the restaurant to identify individuals who may have had high risk contact with the case. It is important to note that **not all customers/staff will be affected by the positive case.**

What will HPEPH do to respond to this positive case?

- Public Health staff has contacted the individual who tested positive for COVID-19 and is in contact with the restaurant.
- HPEPH will identify and contact all individuals (including customers and staff) who are identified as having high-risk exposure to the person who tested positive.
- HPEPH will provide additional direction to high-risk contacts and the workplace to protect clients and staff and prevent the spread of COVID-19.

What should you do?

- Continue to follow the general public health recommendations and restrictions.
- It is **not** necessary to be tested at this time if you do **not** have symptoms of COVID-19. **Testing now may lead to unnecessary or repeat testing.**
- If you are contacted by HPEPH, follow the guidance provided.
- If you do **not** receive a call from your workplace or HPEPH, you can continue going to work.
- Limit contact with others, especially in health care settings, with seniors and/or other vulnerable populations

If you develop any symptoms of COVID-19 in the 14 days after your visit to the restaurant,

- Self-isolate at home and away from others. Get tested as soon as possible. **When you go for testing, please reference Reference Number 2238-2021-42119.**

North Hastings

1P Manor Ln., L1-024, Bancroft, ON K0L 1C0
T: 1-800-267-2803 | **F:** 613-332-5418

Prince Edward County

Suite 1, 35 Bridge St., Picton, ON K0K 2T0
T: 613-966-5500 | **F:** 613-476-2919

Quinte West

499 Dundas St. W., Trenton, ON K8V 6C4
T: 613-966-5500 | **F:** 613-965-6535

- Information about Hastings and Prince Edward Counties COVID-19 Assessment Centers can be found [on our website](#).
- Stay self-isolated until test result comes back
- Review the Public Health Ontario [self-isolation factsheet](#).
- If you have questions, call Hastings Prince Edward Public Health at 613-966-5500 or 1-800-267-2803, your health care provider or Telehealth Ontario at 1-866-797-0000.
- **DO NOT GO TO THE HOSPITAL OR YOUR DOCTOR'S OFFICE WITHOUT CALLING FIRST** to tell them that you have been near someone with COVID-19

When can individuals who test positive for COVID-19 return to work?

- Individuals who test positive for COVID-19 may return to work following specific guidance provided by HPEPH.
- Employees do **not** need to be retested or present a medical note to return to work, as long as they meet the criteria listed above.

For more information go to hpePublicHealth.ca, where you will find fact sheets, and information on COVID-19 symptoms and screening, [self-monitoring](#), [self-isolation](#), and testing. On the website you can also find the [COVID-19 dashboard](#) which provides up to date information on COVID-19 in Hastings and Prince Edward counties.

***Note:** Personal health information may be provided to the workplace only for the purpose of contact tracing. Workplaces must protect the personal information of their employees. The name of the individual who tests positive for COVID-19 and their contacts will not be disclosed publicly.

Sincerely,

Hastings Prince Edward Public Health