

## COVID-19 Vaccination Onboarding Process for Primary Care Providers

### Accessing/ Documenting Patient COVID-19 Vaccination Information

We recognize that streamlined reporting and sharing of patient vaccination data is challenging at the current time, however improvements are being made to improve this process. The Ministry of Health and OntarioMD are collaborating to provide patient COVID-19 vaccination information as well as COVAX training to physicians and other health care providers. Currently:

1. **COVID vaccination data is available for individual patients through the provincial clinical viewers, Connecting Ontario and Clinical Connect.** Additional information about this option is available at [eHealthOntario.ca](https://eHealthOntario.ca). Access to the viewers can be requested via [Ontario Health's Digital Health Service's website](https://ontariohealth.ca/digital-health-service).

**In the primary care setting** - the clinical viewers are ideal for accessing information about individual patient COVID-19 vaccination status and could be accessed to review COVID-19 immunization needs when patients call to schedule appointments for alternate health concerns.

2. **You can access curated lists of your patients who have received COVID-19 vaccinations.** The [OntarioMD presentation slides](#) provide an overview of how primary care providers can access vaccinated patient lists. For questions and support, please contact [support@ontariomd.com](mailto:support@ontariomd.com).

**In the primary care setting** - these lists can be used to proactively identify and reach out to patients who require a COVID-19 vaccine. To ensure you have access to these reports make sure your ONE® ID account is set up:

1. Log in to your [ONE® ID account](#)
2. If you do not have a ONE® ID account, physicians need to log in to the [CPSO members portal](#) to self-register. For instructions on completing your ONE® ID self-registration, refer to the [ONE® ID CPSO Registration Guide](#)
3. ONE® ID account support: call Ontario Health Digital Support Desk at [1-866-250-1554](tel:1-866-250-1554) or email [OH-DS\\_servicedesk@ontariohealth.ca](mailto:OH-DS_servicedesk@ontariohealth.ca)

### OHIP Billing information

The H409 and H410 fee codes should be used for payment for COVID-19 vaccination planning, administrative, or leadership services. There is an additional temporary code for the provision of COVID-19 vaccine and a facilitation billing code. More details are available

**[COVID-19 Vaccine Readiness Checklist](#)** and the [Ministry of Health INFOBulletin](#).

### Utilization of multidose vials to eliminate wastage

HPEPH recognizes that it may be challenging to administer all doses in a multi-dose vial within the specified timeframe. To maximize utilization of multidose vials and eliminate wastage, **HPE supports the sharing of multidose vials of COVID 19 vaccine amongst primary care providers within the same location** (ie. shared office, shared building).

## Questions?

Any questions about onboarding can be addressed by Alisha Hanes at [ahanes@hpeph.ca](mailto:ahanes@hpeph.ca) or 613-403-1823.

We look forward to working with you and your teams to support this transition.

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